



July 28, 2010

To Whom It May Concern:

Please accept this letter as my sincere recommendation of Mark Porter, instructor. Mr. Porter has taught here at the Austin Board of REALTORS® for more than four years and has been extremely skilled at explaining technology to both novice and expert users.

The REALTORS® in the Austin market are an unusual group. They pride themselves as being experts in technology and software due to the large number of individuals in this area that develop products. As a result our students are sometimes difficult to impress. Mark Porter never fails to impress everyone in his classes with his teaching skill and his deep understanding of the subject matter. The course entitled "Microsoft Outlook® E-Mail Marketing Strategies for Real Estate" is among his very best and I would recommend it without reservation.

If you have any questions regarding this recommendation, please do not hesitate to contact me at syaryan@abor.com. I will welcome your inquiries.

Sincerely,

A handwritten signature in cursive script that reads "Sally B. Yaryan".

Sally B. Yaryan
Director of Professional Development & Education
Austin Board of REALTORS®